

# Auswide Bank's *Guide to* **BUSINESS ACCESS ACCOUNT**

Issued by Auswide Bank Ltd ABN 40 087 652 060/Australian Financial Services  
& Australian Credit Licence 239686

**Effective from 1st April 2024**



**AUSWIDE**  
— **BANK** —

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**Visit your nearest branch**  
see our website for details

*Small things. Big difference.*

# BUSINESS ACCESS ACCOUNT

## Terms and Conditions

Our Terms and Conditions for Business Access Accounts contain important information for customers considering opening a business access account.

Our Terms and Conditions for Business Access Accounts ('Terms and Conditions') consist of:

- Guide to Business Access Account (this document)
- + Guide to Banking Services
- + Privacy Policy

You should read these documents, together with your credit contract, before making a decision to open this account with us, acquire any banking services, or make any transactions. You should retain these documents in case you need to refer to them at a later date.

This guide is for reference purposes only and does not form part of your credit contract.

Our Terms and Conditions have been designed to help you:

- decide if this account and our banking services meet your needs; and
- compare all the features, terms, conditions, fees and charges of our accounts and banking services with those of others.

Please note that our Terms and Conditions do not take into account your particular personal objectives, financial situation or needs.

### Updating our Terms and Conditions

Where required by law, or where we subscribe to a particular code, we will notify you in advance of any changes to our Terms and Conditions in accordance with the requirements of that law or code.

You can also find out more about our current Terms and Conditions by:

- talking to one of our consultants at any branch or by phone on **1300 138 831**; or
- visiting our website at [www.auswidebank.com.au](http://www.auswidebank.com.au)

*Small things. Big difference.*

# BUSINESS ACCESS ACCOUNT

## Product Summary

### Features

- An on-call transaction account designed to help you run your business
- A secured overdraft facility may be available to approved applicants
- For other features of this account, see the Features Overview

### Interest

- Interest paid on full balance
- The interest rate applicable to this account may vary depending on the amount deposited (which determines the 'tier' that applies). Different interest rates may apply to each tier. Interest rates and tiers may change from time to time
- Interest calculated on opening daily credit balance based on a 365 day year
- Interest is credited at the end of each month
- If you have an overdraft facility, interest will instead be charged on your debit balance
- Current interest rates and applicable tiers are available on our website or by contacting us

### Product Risks

- Interest rates applicable to this account are determined by us and subject to change without notice. The interest rate may be set at 0%p.a.
- This type of account may not suit your particular objectives, financial situation or needs
- Risks may apply to the use of banking services available on this account. Read the Auswide Bank 'Guide to Banking Services' for information about these risks and how you can minimise them

## Terms and Conditions for our Banking Services

For the terms and conditions of the banking services used in conjunction with your Business Access Account, refer to the 'Guide to Banking Services'.

## Features Overview

entity use	businesses
passbook account option	✗
statement account option	✓
account service fee	✓
cleared funds on-call	✓
interest payment structure	tiered rate applies to whole balance when a tier is reached OR if an overdraft charged on whole of debit balance
interest calculated*	on opening daily balance
interest paid or charged	monthly
minimum opening balance	NIL
minimum balance to be retained	
branch access	✓
cheque book	✗ <sup>◇</sup>
bank cheques	✓
phone banking	✓
internet and mobile banking	✓
Visa Debit Card (access ATM's, EFTPOS, Bank@POST etc)	✓~
BPAY® to pay bills	✓
direct credits (wages, pension, rent, dividends etc)	✓
direct debits (to other financial institutions/organisations)	✓
internal transfer (to other Auswide Bank accounts)	✓
external payment (to another financial institution)	✓
RTGS 'same day' payment to an external bank account	✓
transfer to an overseas bank account	✓
auto-sweep facility	✓
sub-accounts	✓
account labels (eg. 'savings')	✓

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~ Visa Debit Card allows access to Australian and overseas ATM's and EFTPOS, Bank@Post and purchases by mail, phone or internet.

\* Interest calculated on the opening daily balance. The opening daily balance is the total balance from 12:01am AEST.

◇ Cheque books available on accounts opened prior to 1st October 2023 which have previously had a cheque book issued.

# BUSINESS ACCESS ACCOUNT

## Fees and Charges

### Administrative Fees

<b>Account Service Fee</b> ▲ payable for managing your account	\$10 each month
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### Transaction Fees

BRANCH STAFF-ASSISTED AND CHEQUE BANKING	
<b>Cash Deposit Fee</b> payable if you make a cash deposit at an Auswide Bank branch/agency	FREE
<b>Cash Withdrawal Fee</b> ▲ payable if you withdraw cash over the counter at an Auswide Bank branch/agency	FREE
<b>Auswide Bank Account Transfer Fee</b> ▲ payable for any transfer between two Auswide Bank accounts at an Auswide Bank branch/agency	FREE
<b>Cheque Deposit Processing Fee</b> ▲ payable per cheque deposited at an Auswide Bank branch or by mail	FREE
<b>Bank Cheque Fee</b> ▲ payable charged per cheque requested for a one-off purchase	\$12 per bank cheque
<b>Cheque Withdrawal using Cheque Book</b> ▲ payable when you write a cheque and it is presented on your account	\$2 per cheque
<b>Deposit-Foreign Currency Cheque Draft Fee</b> ▼ payable each time a foreign currency/draft is deposited	\$5 per cheque OR \$50 per cheque if greater than \$5,000 or where issuing bank is required to clear and settle the cheque
ELECTRONIC PAYMENTS	
<b>BPAY® Fee</b> payable when you make an electronic BPAY payment	FREE
<b>Direct Debit Fee</b> ▲ ◎ payable if we process a direct debit to your account (including payments you initiate electronically)	\$0.50 each
<b>External Payment Fee</b> ▲ ◎ payable if you request us to process an electronic payment to an account at another Australian bank or financial institution	FREE
<b>RTGS Outward Payment Fee</b> ▼ payable each time you request a high value, time critical payment from your account to another financial institution on a real time basis for 'same day' payment	\$20 each
<b>Telegraphic transfer</b> ▼ ● payable each time you request an electronic transmission of funds to an account at an overseas bank	\$AU currency \$50 per transfer OR foreign currency \$30 per transfer
INTERNET AND MOBILE BANKING	
<b>BPAY® Fee</b> payable when you make a BPAY payment through internet or mobile banking	FREE
<b>External Payment Fee</b> ▲ ◎ payable if you request us to process an electronic payment to an account at another Australian bank or financial institution	FREE
PHONE BANKING	
<b>BPAY® Fee</b> payable when you make a BPAY payment through phone banking	FREE

These symbols let you know that the fee will be **DEBITED FROM YOUR ACCOUNT** at:

▲ the end of the calendar month ▼ the time it is incurred/when a particular service is used

Please note: if there are insufficient funds in your account at these times we will overdraw it until fees/charges are recovered from you.

VISA DEBIT CARD BANKING WITHIN AUSTRALIA	
<b>Non-Auswide Bank ATM Withdrawal Fee</b> ▼ payable if you use your Visa Debit Card to withdraw from your account at a non-Auswide Bank ATM	Direct charge fee is levied by ATM owner
<b>Non-Auswide Bank ATM Balance Enquiry Fee</b> ▼ payable if you use your Visa Debit Card to check your account balance at a non-Auswide Bank ATM	Direct charge fee is levied by ATM owner
VISA DEBIT CARD BANKING OVERSEAS	
<b>ATM Withdrawal Fee</b> ▲ payable if you use your Visa Debit Card at an overseas ATM to withdraw from your account	\$5 each + 3% Currency Conversion Fee ▼
<b>EFTPOS/Retail Purchase Fee</b> ▼ payable if you use your Visa Debit Card to pay for purchases and withdraw cash at overseas retail outlets with an EFTPOS facility or to make purchases from overseas outlets over the internet or phone	3% Currency Conversion Fee ▼

### Statement Fees

<b>Paper Statement Fee</b> ▲ Regular payable when we issue you with your statement of account in paper	FREE
<b>Additional Statement Fee</b> ▼ Via branch payable when you request us to issue you an additional statement of account	FREE
<b>E-Statement Fee</b> payable when we issue you with an electronic statement of account.	FREE

### Dishonour Fees ☒

<b>Direct Debit Dishonour Fee</b> ▼ payable when you've arranged a direct debit payment to an account at another financial institution but there are insufficient clear funds in your account	\$15 per dishonour
<b>External Payment Dishonour Fee</b> ▼ payable when you've arranged an external payment to an account at another financial institution but there are insufficient clear funds in your account	\$15 per dishonour
<b>Internet or Mobile Banking External Payment Dishonour Fee</b> ▼ payable when you've arranged an internet or mobile banking external payment to an account at another financial institution but there are insufficient clear funds in your account	\$15 per dishonour

### Government Charges

<b>Non-Resident Withholding Tax</b> ▼ levied on accounts held by a non resident of Australia and where an Australian Tax File Number has not been quoted to us	10% of applicable interest payment
<b>Withholding Tax</b> ▼ may be levied on accounts where an Australian Tax File Number or exemption code has not been quoted to us	Calculated at the highest marginal tax rate

◎ BPAY TM registered to BPAY Pty Ltd ABN 69 079 137 518.

◎ a dishonour fee applies when there are insufficient clear funds in the account to be debited - see 'Dishonour Fees'

● many overseas banks will levy other processing charges that may vary between banks and countries, which will result in the beneficiary receiving a lesser amount than transmitted.

☒ to help avoid dishonour fees for payments, we recommend you have sufficient clear funds in your account prior to writing a cheque. To help avoid reject fees for pre-arranged date sensitive electronic payments (eg; direct debits), you should ensure you have sufficient clear funds in your account at least 2 business days before the expected debit date. To also avoid some of these fees, arrange for an automatic sweep from another Auswide Bank account to the account that is to be debited with your cheque, direct debit or external electronic payment.